METHODS AND SYSTEMS FOR ASSISTING IN REAL ESTATE TRANSACTIONS WITH AUTOMATION UTILIZING VERBAL COMMUNICATION

5   ABSTRACT

Methods and systems assist in real estate transactions by automating the generation of real estate listings utilizing verbal communication with a real estate seller and/or automating the access of real estate listings utilizing verbal communication with real estate customers. A real estate seller may contact a listing service by telephone to

10   provide verbal answers to questions posed through a voice services node. The verbal answers are converted to listing data that is stored for later retrieval when needed by a real estate customer. A real estate customer may contact a listing service by a voice call to provide verbal information that identifies a piece of real estate of interest or identifies real estate preferences. A voice services node then verbally provides listing information

15   about the piece of real estate or about pieces of real estate matching the preferences to the real estate customer.